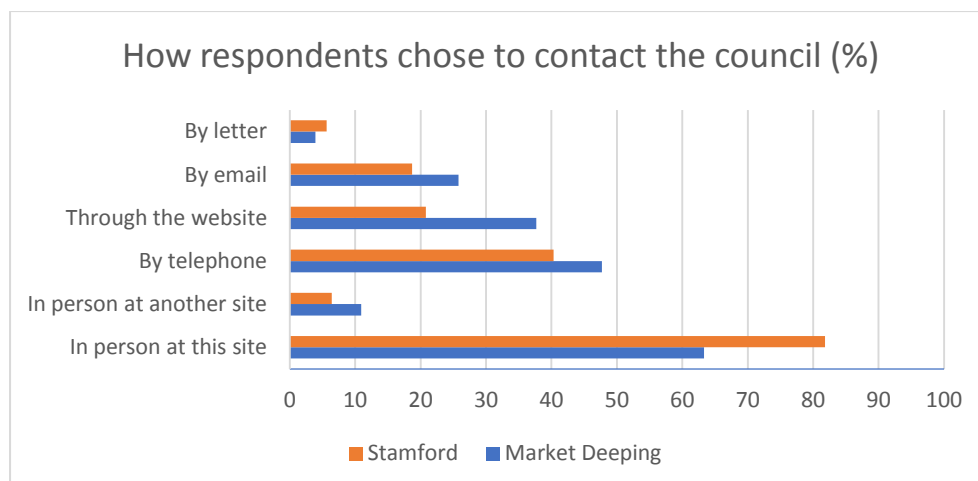


Comparison Tables and Charts

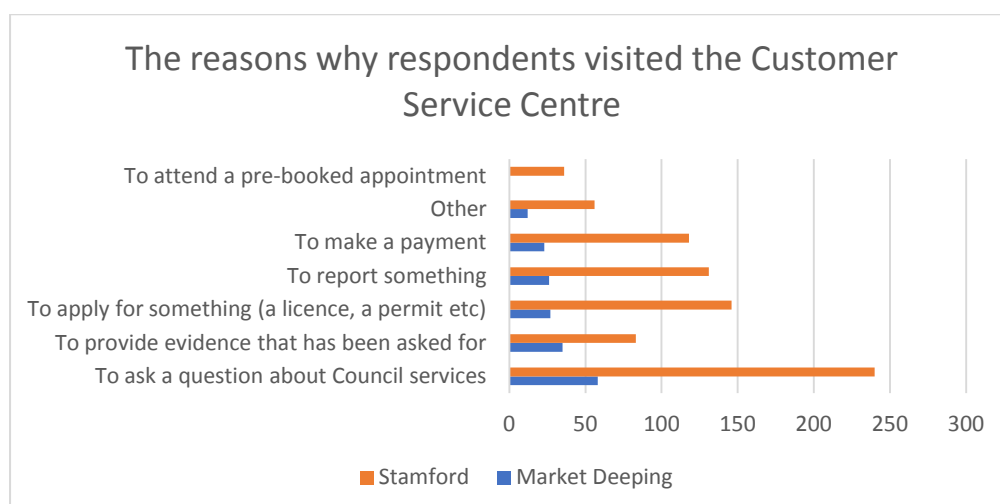
How respondents chose to contact the council (%)

	Market Deeping	Stamford
In person at this site	63.3	81.8
In person at another site	10.9	6.4
By telephone	47.7	40.3
Through the website	37.7	20.8
By email	25.8	18.7
By letter	3.9	5.6



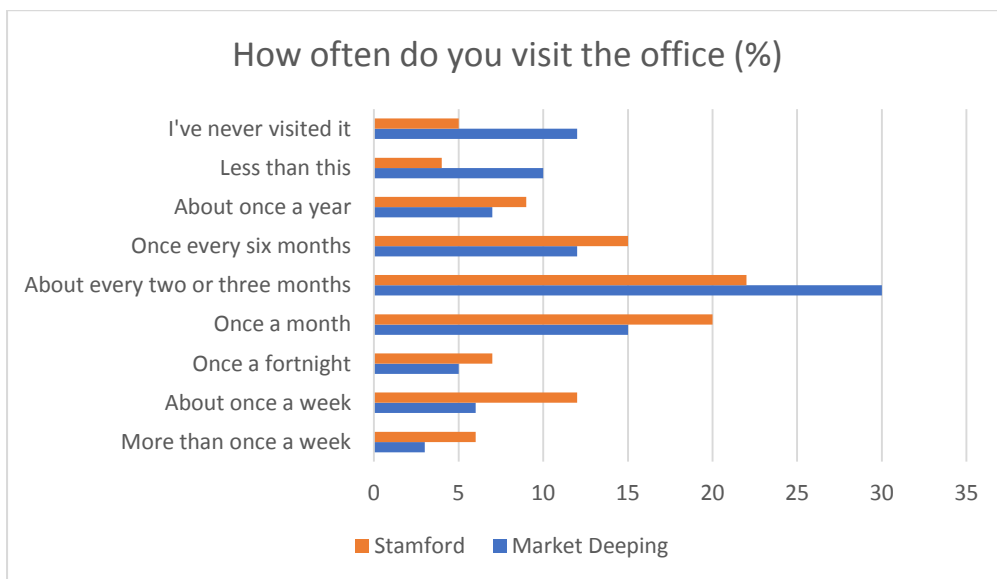
The reasons why respondents visited the Customer Service Centre

	Market Deeping	Stamford
To ask a question about Council services	58	240
To provide evidence that has been asked for	35	83
To apply for something (a licence, a permit etc)	27	146
To report something	26	131
To make a payment	23	118
Other	12	56
To attend a pre-booked appointment	0	36



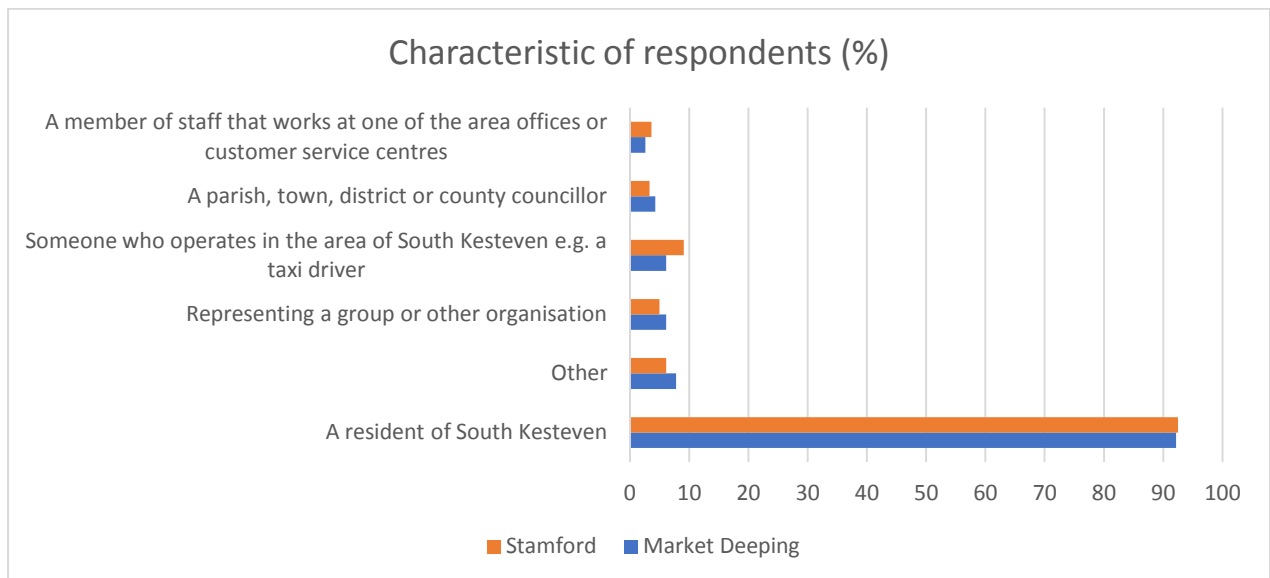
How often do you visit the office? (%)

	Market Deeping	Stamford
More than once a week	3	6
About once a week	6	12
Once a fortnight	5	7
Once a month	15	20
About every two or three months	30	22
Once every six months	12	15
About once a year	7	9
Less than this	10	4
I've never visited it	12	5



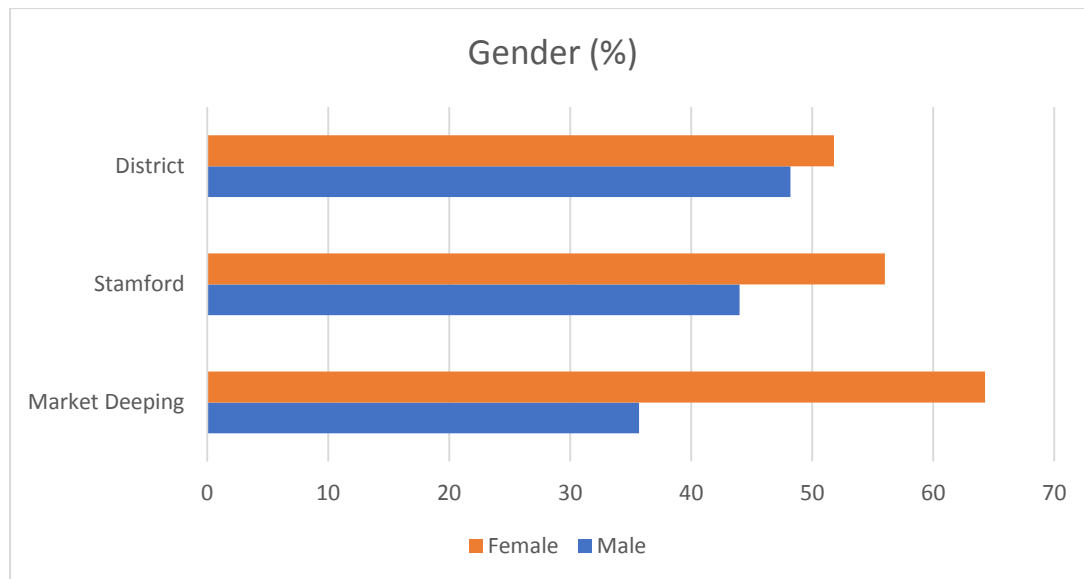
Characteristics of Respondents (%)

	Market Deeping	Stamford
A resident of South Kesteven	92.2	92.5
Other	7.8	6.1
Representing a group or other organisation	6.1	5
Someone who operates in the area of South Kesteven e.g. a taxi driver	6.1	9.1
A parish, town, district or county councillor	4.3	3.3
A member of staff that works at one of the area offices or customer service centres	2.6	3.6



Gender

	Market Deeping	Stamford	District
Male	35.7	44	48.2
Female	64.3	56	51.8



Age

	Market Deeping	Stamford	District
Under 18	0	0	21.4
18 to 24	0	2.4	6.3
25 to 34	3.7	5.7	10.7
35 to 44	13.7	9.6	12
45 to 54	27.5	17.6	15.8
55 to 64	25.7	23.2	14.4
65+	29.4	41.5	19.4

