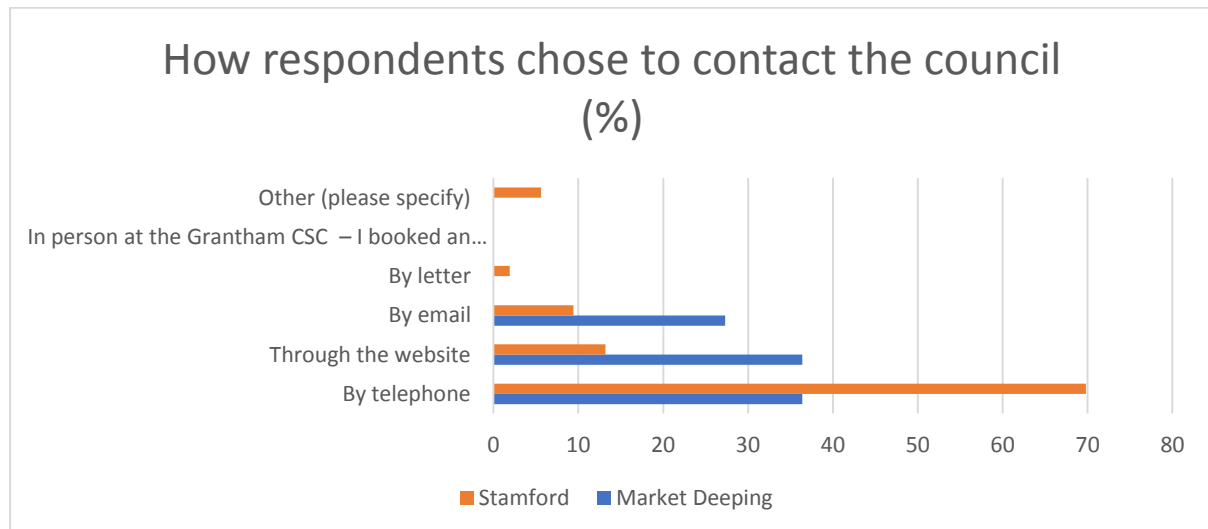


Appendix 8: Comparison Tables and Charts

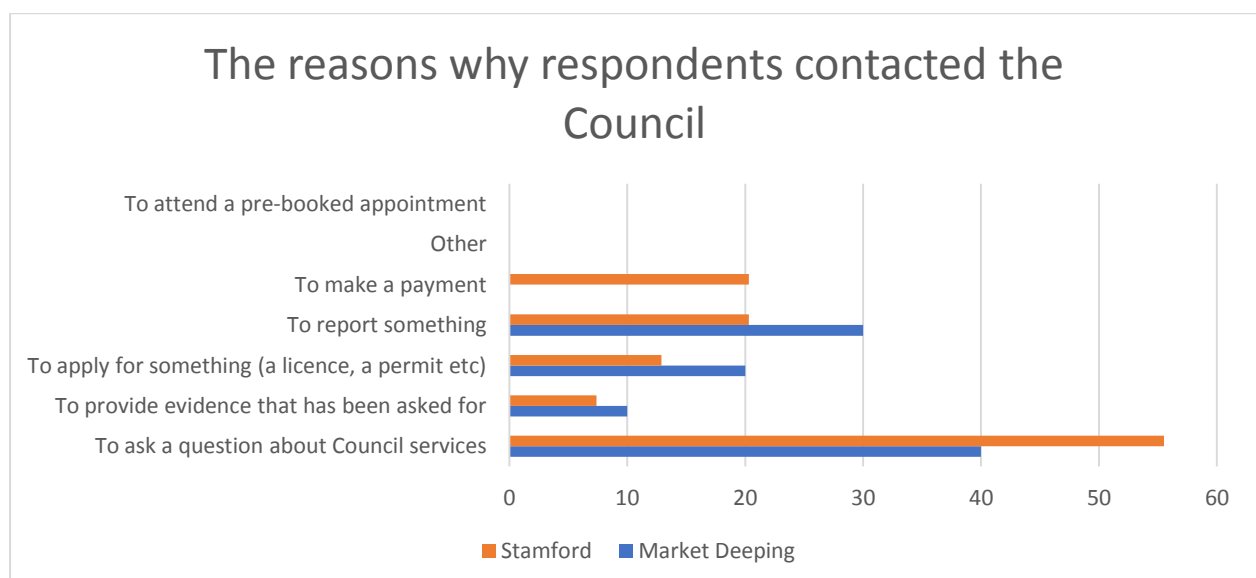
How respondents chose to contact the council (%)

	Market Deeping	Stamford
By telephone	36.4	69.8
Through the website	36.4	13.2
By email	27.3	9.4
By letter	0.0	1.9
In person at the Grantham CSC – I booked an appointment	0.0	0.0
Other (please specify)	0.0	5.6



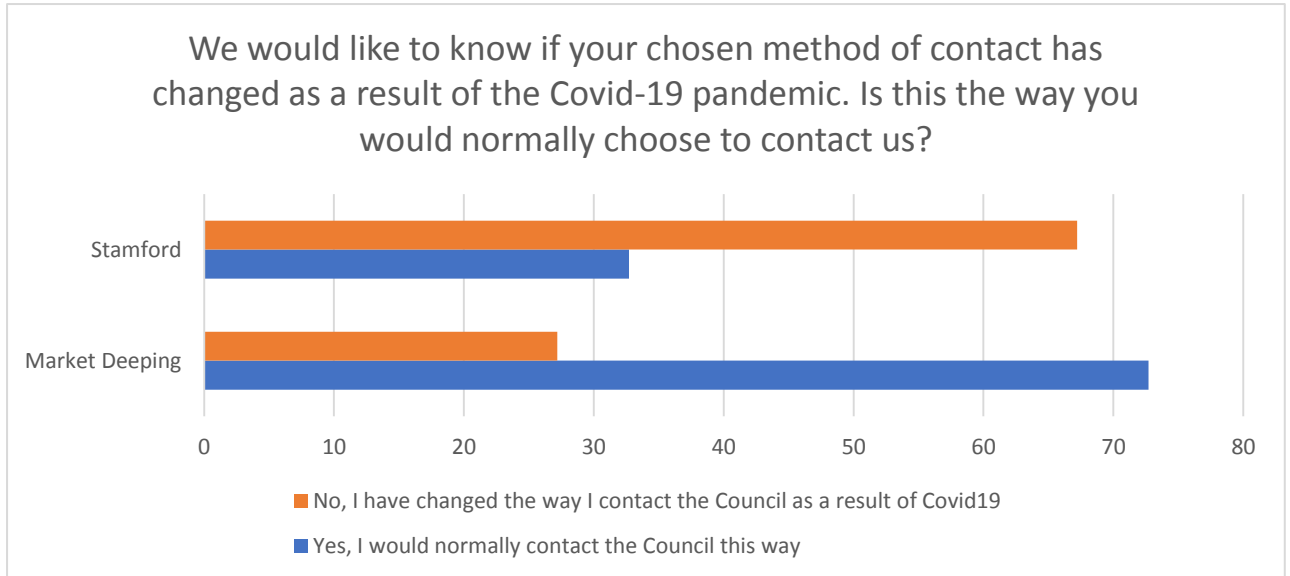
The reasons why respondents contacted the Council

	Market Deeping	Stamford
To ask a question about Council services	40.0	55.5
To provide evidence that has been asked for	10.00	7.4
To apply for something (a licence, a permit etc)	20.0	12.9
To report something	30.0	20.3
To make a payment	0.0	20.3
Other	0.0	0.0
To attend a pre-booked appointment	0.0	0.0



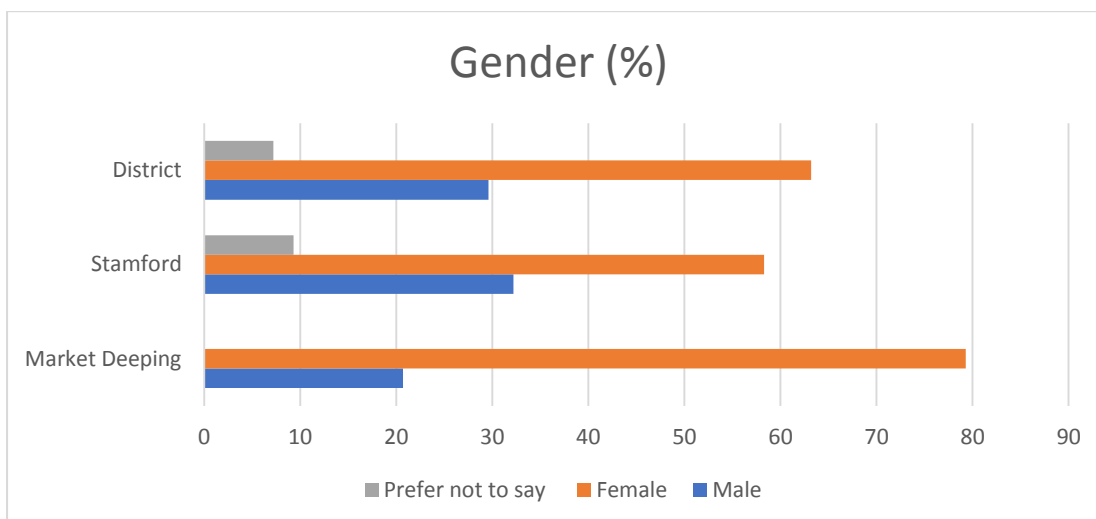
We would like to know if your chosen method of contact has changed as a result of the Covid19 pandemic.

	Market Deeping	Stamford
Yes, I would normally contact the Council this way	72.7	32.7
No, I have changed the way I contact the Council as a result of Covid19	27.2	67.2



Gender (%)

	Market Deeping	Stamford	District
Male	20.7	32.2	29.6
Female	79.3	58.3	63.2
Prefer not to say	0.0	9.3	7.2



Age (%)

	Market Deeping	Stamford	District
Under 18	0.0	0.0	0.0
18 to 24	0.0	0.0	0.0
25 to 34	3.4	4.1	4.0
35 to 44	0.0	5.2	4.0
45 to 54	13.8	24	21.6
55 to 64	20.7	23	22.4
65+	62	34.3	40.8
Prefer not to say	0.0	9.3	7.2

