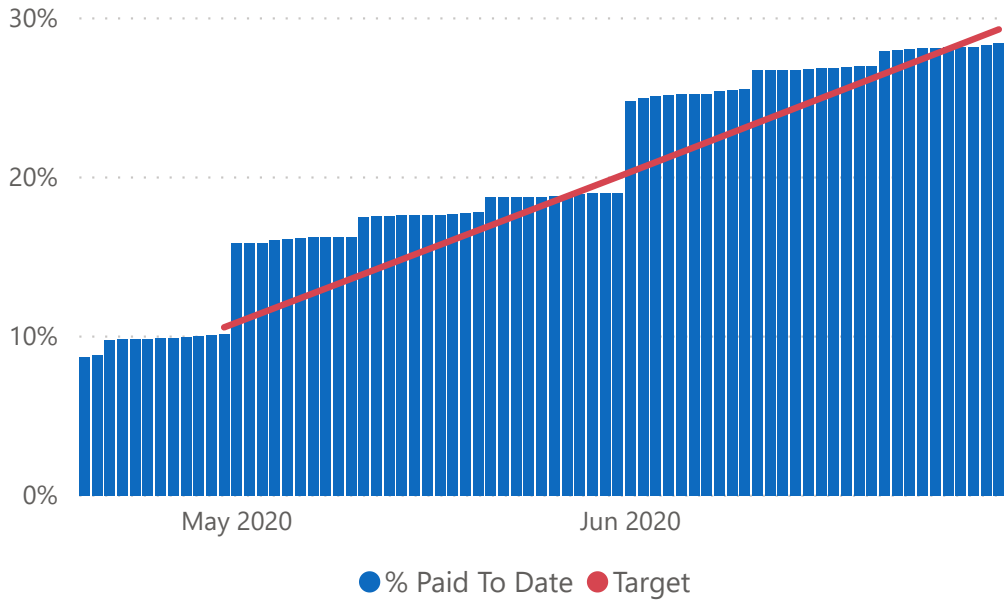


Council Tax Performance Quarter One 2020/21

Current Year Collection Vs. Target



28.43%

% Collected (End of Reporting Quarter)

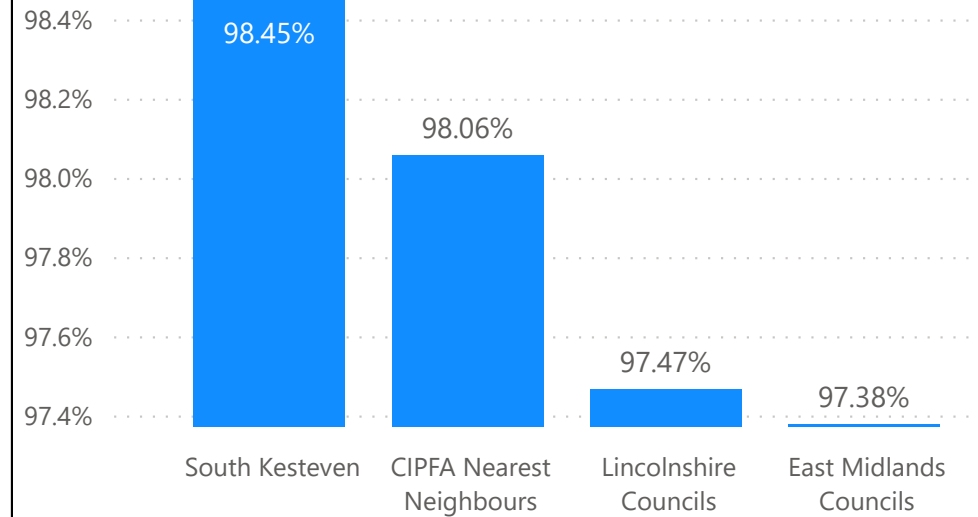
29.31%

Collection Rate Target

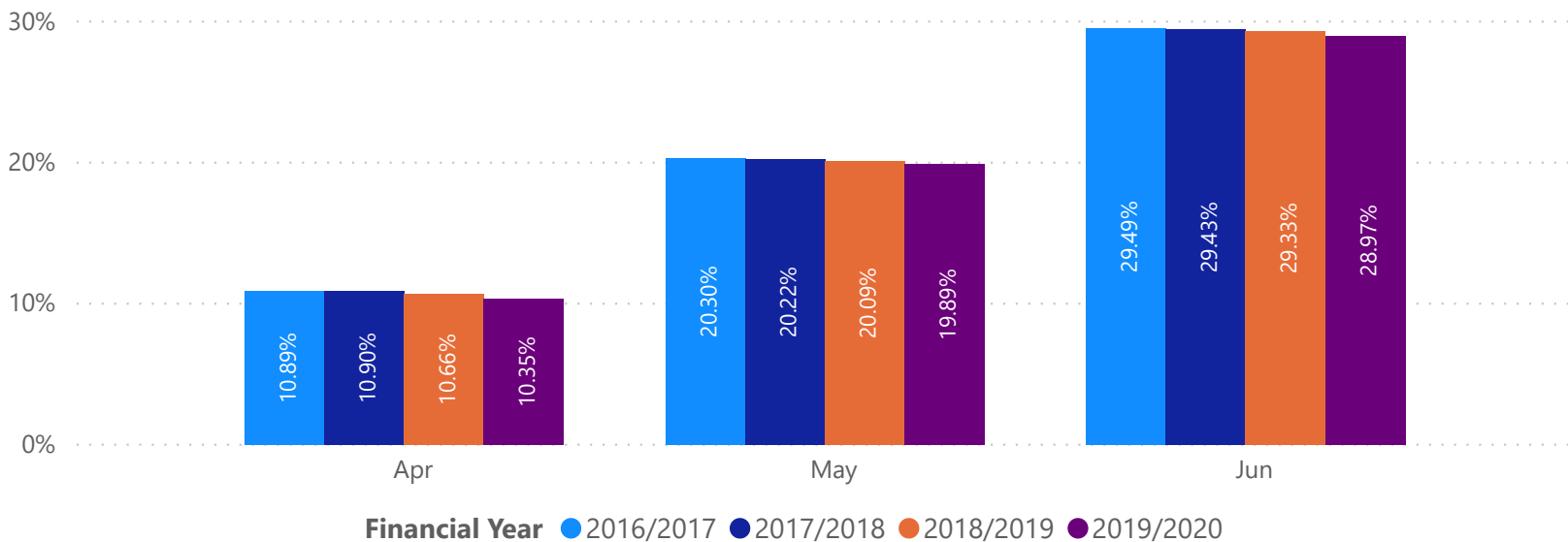
£24.28M

Value Collected (End of Reporting Quarter)

Council Tax Collected Compared to Peer Group 2019-20



Historic Collection Performance



Commentary/Implications

COVID-19 has had a significant impact on Council Tax collection. There was an influx of deferral requests during Quarter 1 – where residents requested to defer April and May payments to later in the year – total £242k.

There has also been an increase in direct debit cancellations (£141k). Formal recovery action has been suspended since March, resulting in no formal reminders being issued.

Formal recovery has been introduced from wc 07 September 2020.