



**SOUTH
KESTEVEN
DISTRICT
COUNCIL**

Environment Overview & Scrutiny Committee

06 October 2020

Report of: Councillor Dr Peter Moseley,
Cabinet Member for Commercial
and Operations



Environmental Performance Indicators

This report provides an overview of the performance dashboard development work undertaken to date, and the next steps to develop future performance reporting to the Environment Overview and Scrutiny Committee.

Report Author

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Corporate Priority:	Decision type:	Wards:
Competitiveness	Administrative	All Wards

Reviewed by:	Serena Brown, Sustainability and Climate Change Officer	23 September 2020
Approved by:	Gary Smith, Strategic Director, Commercial and Operations	23 September 2020
Signed off by:	Cllr Dr Peter Moseley, Cabinet Member for Commercial and Operations	23 September 2020

Recommendation (s) to the decision maker (s)

1. To note the content of the report and support the continued transformation of performance reporting.
2. To agree the dashboard development timeline and amendments proposed following the performance workshop.

1 The Background to the Report

- 1.1 As part of the continued transformation of performance monitoring, Members of the Environment Overview and Scrutiny Committee requested on 21 July 2020 a report providing information on 7 measures detailing utility usage, waste disposal and environmental enforcement activity. These measures would act as an initial proposal to be developed further at a Member workshop held on the 15 September 2020. The report below details the information as requested, along with recommendations from the workshop that will enable Members to understand service data and guide performance in a positive way and includes a timeline for implementation.

2 Requested measures

- 2.1 Members requested that 7 initial streams of data be presented to committee, these covering:
1. Energy consumption and cost (for the Council)
 2. Water consumption and cost (for the Council)
 3. Overall domestic waste arisings (for the District)
 4. Percentage domestic waste recycled (for the District)
 5. Percentage domestic waste diverted from landfill/incineration (i.e. to include food waste and green waste)
 6. Percentage contamination of silver bins
 7. Number of fixed-penalty notices issued by enforcement teams
- 2.2 Elements 3 through 6 are included on the waste dashboard (Appendix 1), however actions identified at the Member workshop in section 3 of this report will be taken to clarify and extend this information for future sessions. The remaining measures are displayed in Appendix 2.
- 2.3 Following the performance workshop, elements 1 and 2 related to water and energy usage data will be presented as part of the carbon emissions tracking dashboard, while element 7 linked to Fixed Penalty Notices will form an independent dashboard with additional supporting information. These proposed developments are outlined in section 3 of this report.

3 Performance Workshop

- 3.1 A workshop was held with Members of the Environment Overview and Scrutiny Committee on Tuesday 15 September.
- 3.2 Members were presented with an opportunity to interrogate the existing Waste Dashboard (Appendix 1) and revise its design to ensure the information included was fit for purpose.
- 3.3 Request was made for the following to be explored and developed for future updates of this dashboard:
1. Two previous years data (from April 2018 onwards)
 2. Non-target recyclables collected trend data for all benchmarking partners
 3. A separate display of food waste collection data
 4. Inclusion of an error margin indicator

- 3.4 Feedback on the draft Carbon Emissions Tracker, which is included at Appendix 3, was given as part of the discussion during the workshop of the 15 September. This Emissions Tracker had been developed following the work with Carbon Trust on the Council's own carbon footprint and aims to track the Council's progress against carbon emissions targets. The dashboard presented was acknowledged to be demonstration data while work continued to improve the collection of up to date emissions data from the variety of both internal and external sources.
- 3.5 Attendees requested the following improvements
1. Improved visual layout for readability
 2. Added district level reference data e.g. per Household emissions
 3. Amendments to the "Changes from Baseline Position by Emissions Factor" visual to provide better scale and clarity
 4. Addition of a carbon reduction priority area/project tracker so there is more information on the key areas and a more detailed energy consumption page
 5. Inclusion of a quality index within the report to ensure Members are kept aware of strengths and limitations of the relevant data sources
- 3.6 An open discussion was held to ascertain members requirements for future reports considering the remit of the committee, availability of relevant data and the Council's ability to influence change.
- 3.6.1 New Dashboards proposed to explore and develop were:
1. Fixed Penalty Notices – Including categorisation, value and payment rates
 2. Fly Tipping – including incidents, weights and costs to the authority
 3. Waste Collection – focusing on missed collections, reasons and resolutions
- 3.7 Draft versions of these dashboards are to be submitted to the Environment Overview and Scrutiny Committee on 08 December 2020, with final versions expected to be presented 26 January 2021.
- 3.8 Members also requested that an annual report on street scene complaints be produced which would expand on the complaints reporting undertaken by the Finance, Economic Development and Corporate Services Overview and Scrutiny Committee.
- 3.9 The importance of publicity and resident's education on matters such as recycling and fly tipping was referenced on a number of occasions by attendees of the workshop and the role of publicly available performance data was emphasised in having a role in supporting this.

4 Financial Implications

- 4.1 There are no specific financial comments arising from the report.

Financial Implications reviewed by: Alison Hall-Wright, Head of Finance

5 Legal and Governance Implications

- 5.1 As part of good governance, it is important that Members are updated on the ongoing performance management of environmental measures.

Legal Implications reviewed by: Shelley Hardy Legal Services

6 Equality and Safeguarding Implications

6.1 There are no issues relating to equality and diversity or safeguarding resulting from this report. Any issues that do arise relating to individual items will be addressed as required.

7 Risk and Mitigation

7.1 No significant risks have been identified.

8 Community Safety Implications

8.1 No significant implications have been identified.

9 How will the recommendations support South Kesteven District Council's declaration of a climate emergency?

9.1 This report outlines steps taken to improve carbon emission monitoring. This oversight is fundamental in understanding the Council's progress towards the target of at least 30% reduction in carbon emissions by 2030 and to endeavour to become net-zero carbon as soon as viable before 2050. The monitoring tool will also enable officers and Members to identify any risks and impediments to achieving that target.

10 Other Implications (where significant)

10.1 No other significant implications have been identified.

11 Appendices

11.1 Appendix 1 - Q1 Waste Dashboard

11.2 Appendix 2 - Members Requested Data

11.3 Appendix 3 - Draft Carbon Emissions Tracker

12 Background

12.1 Agenda and action notes from the Environment Overview and Scrutiny Committee meeting held on 21 July 2020 (item 60) –

<http://moderngovsvr:8080/ieListDocuments.aspx?CIId=630&MIId=3910&Ver=4>

Report Timeline:	Date of Publication on Forward Plan (if required)	Not applicable
	Previously Considered by: Environment Overview and Scrutiny Committee	21 July 2020
	Final Decision date	Not applicable