



**SOUTH
KESTEVEN
DISTRICT
COUNCIL**

Environment Overview and Scrutiny Committee

26 January 2021

Report of: Councillor Dr Peter Moseley

Cabinet Member for Commercial and Operations



Performance Dashboards

This report provides an overview of the performance dashboard development work undertaken to date, and the next steps to develop future performance reporting to the Environment Overview and Scrutiny Committee.

Report Author

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| Corporate Priority: | Decision type: | Wards: |
|------------------------|-----------------------|------------------|
| Competitiveness | Administrative | All Wards |

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| Reviewed by: | Sam Fitt, Project Lead | 30 December 2020 |
| Approved by: | Gary Smith, Strategic Director, Commercial and Operations | 7 January 2021 |
| Signed off by: | Councillor Dr Peter Moseley, Cabinet Member for Commercial and Operations | 15 January 2021 |

Recommendation (s) to the decision maker (s)

- 1. Approves the revised dashboards and continues to support the ongoing transformation of performance reporting.**

1 The Background to the Report

- 1.1 On the 21 July 2020 the Environment Overview and Scrutiny Committee requested 7 performance measures across waste, carbon emissions and enforcement. This has informed and been incorporated into the ongoing work to transform the Council's performance reporting.
- 1.2 This initial set of proposals was developed further at a workshop held on 15 September 2020 and the development of dashboards agreed by Environment Overview and Scrutiny Members on 06 October 2020.
- 1.3 Additionally, to these agreed indicators, The South Kesteven Corporate Plan 2020-23 was adopted at Council on 1 October 2020. This includes a number of actions, key performance indicators and targets for which the Environment Overview and Scrutiny Committee will have oversight. Overlap between the new dashboards and the Corporate Plan measures are outlined in Section 3 of this report.

2 Dashboard Revisions

- 2.1 The revised dashboards for waste (Appendix 1) and carbon emissions (Appendix 2) are presented alongside this report.
- 2.2 Members requested the following changes which have been included in the new version of the waste performance report;
 - (a) Two previous years data (from April 2018 onwards). This is now included within the data set. However due to space limitations on the printed version of the dashboards, it is not possible to see all the data at once.
 - (b) Non-target recyclables collected trend data for all benchmarking partners.
 - (c) A separate display of food waste tonnage.
 - (d) Inclusion of an error margin indicator for non-recyclable waste collection – this is included but separate to the visual. Instead an upper and lower margin is detailed.
 - (e) Number of Fly Tipping Incidents.
 - (f) Waste Collection (missed bins). This includes the number and if the bin was missed or refused due to contamination. Further information is not available currently because of the way the system collects and stores the data.
- 2.3 Lincolnshire County Council controls the data used for waste benchmarking. This previously was broken down by Local Authority area. Unfortunately, a change in how the data is supplied means it is no longer possible to benchmark against specific partners. Instead a benchmark is provided using the combined data for Lincolnshire Waste Partnership members (excluding South Kesteven District Council).
- 2.4 The immediate focus for carbon emissions reporting has been to ensure that the Council's 2019/20 emissions were accurately benchmarked against the 2018/19 baseline. The dashboard has been updated to reflect that data, and the additional data and design requests made by Members. Improving the quarterly reporting is the next step in the dashboarding process and the Performance Lead is working closely with the Sustainability and Climate Change Officer to ensure this is available as soon as possible.

- 2.5 The changes from October's carbon emissions dashboard are:
- (a) Improved visual layout for readability as previously requested by Members.
 - (b) Added district level reference data. The 2017 South Kesteven overview has been included. This is the most recent data provided by SCATTER (<https://scattercities.com/>).
 - (c) Inclusion of a data quality index within the report to ensure Members are kept aware of strengths and limitations of the relevant data sources.
- 2.6 It is intended that future versions will also include a Carbon Reduction Priority/Project Tracker and a further breakdown of some of the more significant energy usage and costs data.

3 Corporate Plan Performance Indicators

- 3.1 In addition to the work undertaken so far, Members will be asked to endorse performance measures linked to the Corporate Plan. The table below is included to highlight where existing dashboards cover or include relevant data.

| Corporate Plan Performance Indicator | Available in current dashboards (Yes/No) |
|--|--|
| SKDC carbon emissions | Yes |
| Percentage of streets that meet higher street standard | No |
| Number of garden waste bins | No |
| Commercial waste income | No |
| Public satisfaction from visitors (Wyndham Park and Queen Elizabeth Park only at the moment) | No |
| Green Flag status | No |
| Environment SK Compliments and Complaints | No |
| Residual waste tonnes per 1000 households | No – Though data is available to provide this specific measure |
| Contribution to increasing the proportion of recycling, as set out in the LWP strategy | Yes |
| Reduced non-target recyclable materials in the recycling stream | Yes |
| Number of EVCPs in South Kesteven | No |
| Food waste tonnes collected | Yes |

- 3.2 Where a Performance Indicator is not currently included in the available dashboards, this will be prioritised for development alongside Fixed Penalty Notices data.

4 Financial Implications

- 4.1 There are no specific financial comments arising from the report.

Financial Implications reviewed by: Alison Hall-Wright, Head of Finance

5 Legal and Governance Implications

5.1 As part of good governance, it is important that Members are updated on the ongoing performance management of environmental measures.

Legal Implications reviewed by: Mandy Braithwaite, Legal Executive

6 Equality and Safeguarding Implications

6.1 There are no issues relating to equality and diversity or safeguarding resulting from this report. Any issues that do arise relating to individual items will be addressed as required.

7 Risk and Mitigation

7.1 No significant risks have been identified.

8 Community Safety Implications

8.1 No significant implications have been identified.

9 How will the recommendations support South Kesteven District Council's declaration of a climate emergency?

9.1 This report outlines steps taken to improve carbon emission monitoring. This oversight is fundamental in understanding the Council's progress towards the target of at least 30% reduction in carbon emissions by 2030 and to endeavour to become net-zero carbon as soon as viable before 2050. The monitoring tool will also enable officers and Members to identify any risks and impediments to achieving that target.

10 Other Implications (where significant)

10.1 No other significant implications have been identified.

11 Background Papers

11.1 Agenda and Minutes from the Council meeting held 01 October 2020 (Item 27 – South Kesteven District Council Corporate Plan)
<http://moderngov.southkesteven.gov.uk/ieListDocuments.aspx?CId=261&MId=4037&Ver=4>

11.2 Agenda and action notes from the Environment Overview and Scrutiny Committee meeting held on 06 October 2020 (Item 10 - Environmental Performance indicators)
<http://moderngov.southkesteven.gov.uk/ieListDocuments.aspx?CId=630&MId=4029&Ver=4>

12 Appendices

12.1 Appendix 1 – Waste dashboard Q2 2020/21

12.2 Appendix 2 – South Kesteven District Council carbon emissions tracker 2019/20

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| Report Timeline: | Date of Publication on Forward Plan (if required) | N/A |
| | Previously Considered by: Environment Overview and Scrutiny Committee | 6 October 2020 |
| | Final Decision date | N/A |