

Rural and Communities Overview and Scrutiny Committee 2021/22

WORK PROGRAMME

REPORT TITLE	ISSUE	PURPOSE	ORIGINATED	CORPORATE PRIORITY
1 July 2021				
Regulatory Non-compliance Notice	Update to be provided at each meeting for the duration of the non-compliance notice. To include Tenant Engagement Feedback Lead Officer: Andrew Cotton (Director for Housing and Property)	To evidence progress and actions undertaken.	Requested to be a standing item on the agenda by the Committee on 11 March 2021	Housing that meets the needs of all residents
Housing Customer Feedback Policy	A Housing Customer Feedback Policy, which sets out how the Council will manage complaints, compliments and comments. Lead Officer: Celia Bown (Senior Housing Policy and Strategy Officer)	To provide feedback and comments for consideration by Cabinet.	Published on Forward Plan 19 April 2021. Final decision will be taken by Cabinet on 13 July 2021.	High performing Council
Housing Service Assisted Garden Maintenance Scheme	This report seeks Committee comment and suggestion on proposed changes to the current Assisted Garden Maintenance Scheme, in terms of eligibility for the scheme and whether it is appropriate to recover the costs for providing the service to tenants. Lead Officer: Celia Bown (Senior Housing Policy and Strategy Officer)	To give feedback on the proposed amendments and make recommendations to Cabinet as necessary.	Review of service as part of the revision of the overall review of the Grounds maintenance contract for HRA land.	Healthy and strong communities

REPORT TITLE	ISSUE	PURPOSE	ORIGINATED	CORPORATE PRIORITY
Corporate Plan Performance	To provide the Committee with an overview of the performance of the Council against the Corporate Plan and the agreed key performance indicators Lead Officers: Ken Lyon (Assistant Chief Executive), Ben Russell (Performance Lead)	To enable scrutiny and challenge around Council performance	Quarterly Reporting	Growth and our Economy, Housing the Meets the Needs of all Residents, Healthy and Strong Communities, Clean and Sustainable Environment, High Performing Council
Compensation Policy	The compensation policy report provides guidance on the payment of discretionary and statutory compensation so that decisions are consistent, justifiable, and transparent. Lead Officer: Paul Crow (Interim Head of Housing Technical Services)	The purpose of the report is to seek approval for the adoption of a compensation policy to be used across Housing Technical Services and Housing Services.	Chairman's request	Housing the Meets the Needs of all Residents
Breathing Space - Update	Debt Respite Regulations and the introduction of the Breathing Space Policy Lead Officer: Claire Moses (Head of Revenues and Benefits)	To provide an update regarding the Debt Respite Regulations and the introduction of the Breathing Space Policy.	Legislative requirement	Healthy and strong communities
7 October 2022				
Fire Safety Management Plan	To provide Members with an update on the Fire Safety Management Plan, after its consideration at the 29 April 2021 meeting. Lead Officer: Paul Crow (Interim Head of Housing Technical Services)	To note the progress	A six months' update agreed at the Committee's meeting on 7 October 2021	Housing that meets the needs of all residents

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Regulatory Non-compliance Notice	Update to be provided at each meeting for the duration of the non-compliance notice. To include Tenant Engagement Feedback Lead Officer: Andrew Cotton (Director for Housing and Property)	To evidence progress and actions undertaken.	Requested to be a standing item on the agenda by the Committee on 11 March 2021	Housing that meets the needs of all residents
9 December 2021				
Regulatory Non-compliance Notice	Update to be provided at each meeting for the duration of the non-compliance notice. To include Tenant Engagement Feedback Lead Officer: Andrew Cotton (Director for Housing and Property)	To evidence progress and actions undertaken.	Requested to be a standing item on the agenda by the Committee on 11 March 2021	Housing that meets the needs of all residents
17 February 2022				
Regulatory Non-compliance Notice	Update to be provided at each meeting for the duration of the non-compliance notice. To include Tenant Engagement Feedback Lead Officer: Andrew Cotton (Director for Housing and Property)	To evidence progress and actions undertaken.	Requested to be a standing item on the agenda by the Committee on 11 March 2021	Housing that meets the needs of all residents
28 April 2022				

REPORT TITLE	ISSUE	PURPOSE	ORIGINATED	CORPORATE PRIORITY
Regulatory Non-compliance Notice	Update to be provided at each meeting for the duration of the non-compliance notice. To include Tenant Engagement Feedback Lead Officer: Andrew Cotton (Director for Housing and Property)	To evidence progress and actions undertaken.	Requested to be a standing item on the agenda by the Committee on 11 March 2021	Housing that meets the needs of all residents

Items to be allocated a date for consideration

REPORT TITLE	ISSUE	PURPOSE	ORIGINATED	CORPORATE PRIORITY
Progress of Corporate Plan – Performance against KPIs	Update of Key Performance Indicators and targets to note progress against KPIs and feed back to Officers on any performance issues or successes, and to consider further items for the Work Programme. Lead Officer: Ben Russell (Performance Lead)	To consider which areas have poor or good performance, make recommendations for improvement or for continued success, and to feed back to Officers or make recommendations to Cabinet as necessary.	Developed from the SKDC Corporate Plan approved at Council on 1 October 2020.	High performing council
Neighbourhood Policing and Anti-social Behaviour	A six-monthly update from the Lincolnshire Neighbourhood Policing Team. Lead Officer: TBC	To note	Requested by the Committee at 11 March 2021 meeting, that an update be provided in 6 months.	Healthy and Strong Communities
Voids Policy and KPIs, Housing Tech Services Update	Periodic report to review progress on the revised voids standard, developing KPI's and the Voids Policy.	To ensure OSC is kept up to date with further service and policy adjustments including core performance monitoring.	OSC report previously on Voids Performance.	Housing that meets the needs of all residents

	Report author: Paul Crow (Interim Head of Housing Technical Services)			
Landlords Forum	TBC	TBC	TBC	Housing that meets the needs of all residents
CCG/ULHT – Pandemic lessons learnt and experiences	TBC	TBC	Requested by Chairman	Healthy and strong communities
Empty Homes Strategy	TBC	TBC	Agreed as an action at the Committee’s meeting on 29 April 2021.	Housing that meets the needs of all residents
Housing Service Repair Policy	The chargeable policy report provides guidance on how the council will identify, calculate and administrate charges for undertaking repairs to its housing stock that are not its responsibility as the landlord. Lead Officer: Paul Crow (Interim Head of Housing Technical Services)	The purpose of the report is to seek approval for the adoption of a chargeable policy to be used across Housing Technical Services and Housing Services.	Chairman’s request	Housing the Meets the Needs of all Residents

REMIT

The remit of the Rural and Communities Overview and Scrutiny Committee will be to work alongside Cabinet Members to assist with the development of policy and to scrutinise decisions in respect of, but not limited to:

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| <ul style="list-style-type: none"> • Anti-social Behaviour • Assisted Garden Maintenance Scheme • Benefit Claims • Community Cohesion • Community Funding & Volunteering | <ul style="list-style-type: none"> • Community Right to Bid • Community Safety and Local Policing • Customer Services • DASH Landlord Accreditation Scheme • Disabled Facilities Grant |
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- Empty Homes Assistance
- Empty Homes Discount
- Equalities and Diversity
- Essential Home Repair Assistance
- Gravitas Housing
- Health
- Homelessness
- Housing Management, Improvement and Repairs
- Housing Partnership
- HR and Organisational Development
- Landlords Forum
- Parish and Town Council Liaison
- Procurement
- Safeguarding
- Well-being