

**Support provided to residents so far in 2022 (30 June 2022)**

The Revenues and Benefits team continue to support residents throughout 2022/23 by administering the Governments national initiatives that have been announced so far – these include:

Type of support	No. recipients	Value of support	Current Position
£150 Council Tax Rebate – Main scheme (Band A-D)	39,517	£5,927,550	<ul style="list-style-type: none"> <li>• Out of 54,631 properties that are eligible (Bands A-D) – payments have been made to 72% of households</li> <li>• By the end of June 2022 all Council Tax direct debit customers will have received their payment with the exception of those customers where the Council tax account and the bank details held do not match (these are currently being further investigated).</li> <li>• For those customers who do not pay by Direct Debit, a payment voucher will be issued by the Post Office, which can either be redeemed in cash or credited to their own bank account (of their choice).</li> <li>• The Government’s deadline for making payments is 30 September 2022.</li> <li>• The teams are dealing with customer queries in excess of 300 calls per day seeking updates or further information and we endeavouring to respond to as many as we can during this busy period.</li> </ul>
<u>Business Rates – Retail Relief 50%</u>	549	£3,814,222	<ul style="list-style-type: none"> <li>• At the budget on 27 October 2021, the Chancellor announced that eligible ratepayers will receive 50% relief on their business rates bills for the year 2022/23 up to a maximum cash cap of £110,000</li> <li>• Relief will be provided to eligible occupied retail, hospitality and leisure properties</li> </ul>

Appendix 2 – 19 July 2022 -

Type of support	No. recipients	Value of support	Current Position
			<ul style="list-style-type: none"> <li>• The 50% has been automatically awarded for those in receipt of the same relief in 2021/22 (66%).</li> <li>• Letters were issued to all those businesses requesting them to complete an online application to either opt-in or opt-out of the relief</li> <li>• All returned applications where the business has chosen to opt-out will have been processed by 15 April 2022, with an updated bill being issued with new instalments from 1 May 2022</li> </ul>
£150 Council Tax Rebate – Discretionary scheme (Band E-H)	Due to award from Quarter 2 onwards		<ul style="list-style-type: none"> <li>• The total funding for the scheme is capped at £189,900</li> <li>• Scheme eligibility is currently being analysed</li> <li>• The Government’s deadline for making payments is 30 November 2022.</li> </ul>
Household Support Fund – April to September 2022	Due to award from Quarter 2 onwards		<ul style="list-style-type: none"> <li>• Funding for Lincolnshire has been announced - £5,464,685</li> <li>• The distribution of funding between Lincolnshire County Council (LCC) and South Kesteven District Council is currently unknown</li> <li>• The scheme has changed from the 21/22 scheme, with support to be distributed to residents as follows: -</li> <li>• At least 33% must be spent on families with children;</li> <li>• At least 33% must be spent on pensioners; and</li> <li>• There is a great emphasis on supporting household with energy bills</li> <li>• The Head of Revenues, Benefits and Customer Service attends weekly meetings with LCC and Lincolnshire District Councils where distribution of funding and the 2022 scheme is being discussed</li> </ul>