

## **Appendix 1 – CBL Framework Search Criteria**

The G-Cloud framework requires a key search on certain words to match the requirements required from suppliers, following consultation between the Acting Director, Head of Housing and Housing Options Manager the below key words were input to the G-Cloud search criteria.

<b>Choice based lettings</b>	Main system aim
<b>Register</b>	Inclusion of register
<b>Mobile friendly</b>	Enable access via multiple/any device/platform
<b>Self-service</b>	Enabling customer choice
<b>Social housing</b>	Our sector
<b>Reporting</b>	Ability to enable effective KPI reporting
<b>Integration</b>	Requirement to interface with existing systems, QL Yuneo

Upon inserting the above key words/criteria we were left with one supplier HUME.